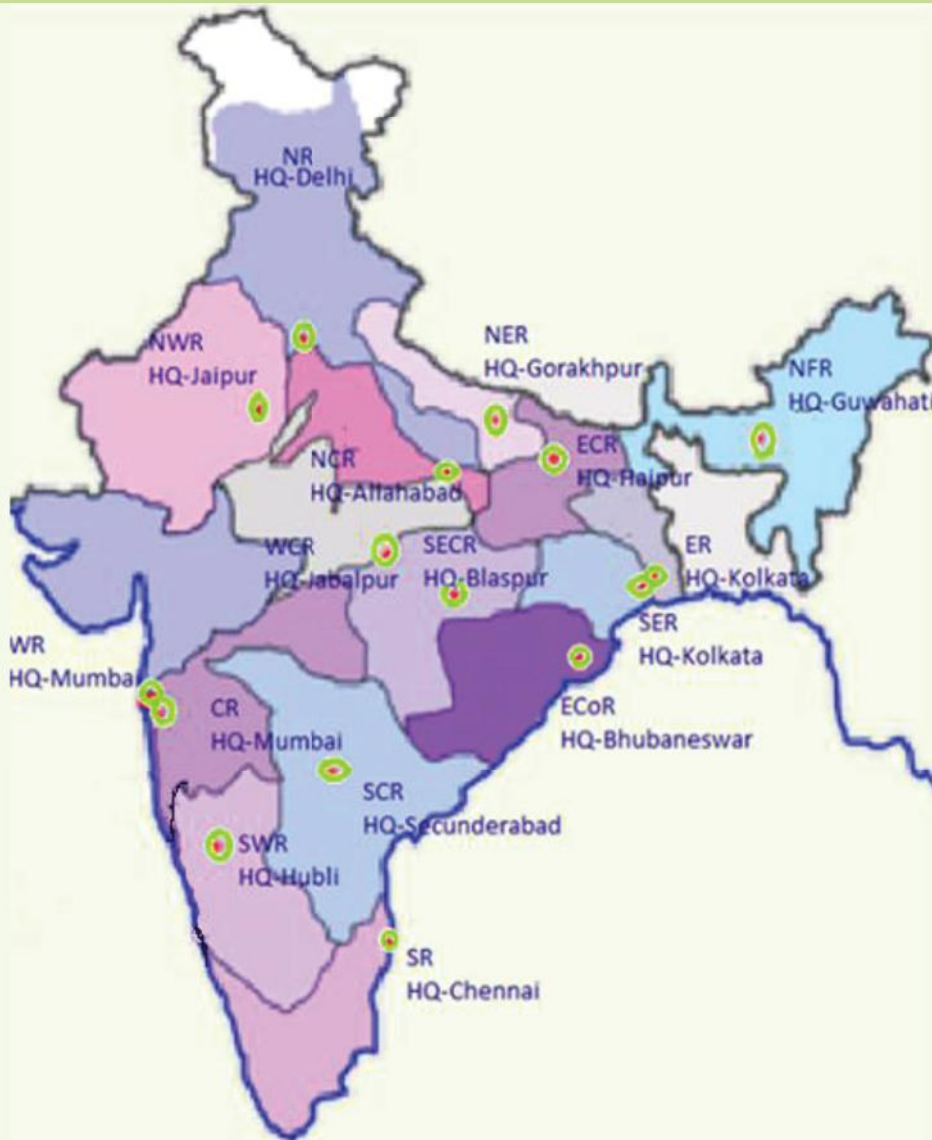




**Government of India
Ministry of Railways
Railway Recruitment Boards**



**Detailed Centralized Employment Notification
CEN 03/2018**



Recruitment of Junior Engineer (JE), Junior Engineer (Information Technology) Depot Material Superintendant (DMS) and Chemical & Metallurgical Assistant (CMA))





Government of India, Ministry of Railways, Railway Recruitment Boards



CENTRALISED EMPLOYMENT NOTICE (CEN) No.03/2018

{Recruitment of Junior Engineer (JE), Junior Engineer (Information Technology) [JE(IT)], Depot Material Superintendant (DMS) and Chemical & Metallurgical Assistant (CMA)}

Important Dates & Time

Date of Publication	29.12.2018
Opening of online registration	at 10:00 hrs 02.01.2019
Closing of online registration	at 23:59 hrs 31.01.2019
Closing of offline payment	at 13:00 hrs 04.02.2019
Closing of online payment	at 22:00 hrs 05.02.2019
Closing of online submission of application complete in all respects	at 23:59 hrs 07.02.2019
1 st Stage Computer Based Test (CBT)	Tentatively scheduled during April/May, 2019

- Dates for CBTs of recruitment process shall be intimated through Railway Recruitment Board (RRB) websites listed at Para-20.0 of this Notice.

Railway Recruitment Boards invite ONLINE applications from eligible candidates for the posts of Junior Engineer (JE), Junior Engineer (Information Technology) [JE(IT)], Depot Material Superintendant (DMS) and Chemical & Metallurgical Assistant (CMA).

IMPORTANT INSTRUCTIONS:-

- Candidates should ensure that they possess/fulfill all eligibility conditions prescribed for the post(s) as on the closing date of online registration (31.01.2019). **CANDIDATES WAITING FOR FINAL RESULTS OF PRESCRIBED EDUCATIONAL QUALIFICATION SHOULD NOT APPLY.**
- Any candidate found using unfair means of any kind in the examination, sending someone else in his/her place to appear in the examination, attempt to impersonate will be debarred from appearing in all the examinations of all the RRBs/RRCs (Railway Recruitment Cell) for lifetime. He/she will also be debarred from getting any appointment in the Railways, and if already appointed, will be dismissed from service. Such candidates are also liable for legal prosecution.
- Candidates are advised to visit only official websites of the RRBs indicated at Para 20.0 of the CEN and be very cautious about fake websites and job racketeers.
- Scale of Pay:** For Junior Engineer (JE), Junior Engineer (Information Technology) [JE(IT)], Depot Material Superintendant (DMS) and Chemical & Metallurgical Assistant (CMA):-Level 06 (RSRP 7th CPC Pay Matrix.) with initial pay of Rs. 35400/-, plus other allowances admissible at that time.
- Age: 18-33 years (as on 01-01-2019) (Please refer Para No. 5.0).**
- Candidates are required to go through the Post Parameter Table, Vacancy Table and ascertain their eligibility to apply through ONLINE mode to any **one RRB only**, depending upon their eligibility. The selection of RRB once exercised shall be final. Application to more than one RRB, will lead to rejection of all the applications.
- Eligibility of the candidates will be considered only on the strength of the information furnished in the ONLINE Application.** Candidates need NOT send printouts of application or Certificates or copies to RRBs concerned by post. If at any stage of recruitment or thereafter, it is found that any information furnished by the candidate in his/her application is false/incorrect or the candidate has suppressed any relevant information or the candidate does not satisfy the eligibility criteria for the post(s), his/her candidature will be rejected forthwith. **After submission of application against this CEN RRBs shall not entertain any representation for modification of the information furnished in the application.**
- Candidates must ensure that they fulfill the prescribed medical standards for the post(s) they are opting for. **Candidates who are found medically unsuitable for the opted post(s) shall not be given any alternative appointment.**
- Stages of Exam:** There shall be two stage Computer Based Test (CBT).
- Marks will be normalized as per the formulae given in Para No. 14.2 & 14.3 of this Notice.
- RRB-wise shortlisting of candidates for 2nd Stage CBT shall be done at the rate of 15 times (may increase or decrease as per the requirement of Railway Administration). The shortlisting of 2nd Stage CBT will be based on the merit of the candidates in 1st Stage CBT. The RRB-wise shortlisted candidates for 2nd Stage CBT shall be advised through the official websites of RRBs and e-mail to download their e-call letter for appearing in the 2nd Stage CBT.
- Negative Marking:** There shall be negative marking for incorrect answers in CBTs. 1/3rd of the marks allotted for each question shall be deducted for each wrong answer.
- Banned items:-** Electronic gadgets like Mobile phones, Bluetooth, pen drive, laptops, calculators, wrist watches or any other communication devices or pen/pencil, wallets/purses, belts and metallic wears including ornaments etc., are strictly NOT allowed inside the examination hall. Any infringement of this instruction will entail summary rejection besides legal action including debarment from future examinations.

14. Candidates are advised in their own interest not to bring any of the above banned items to the venue of the examination, **as arrangements for safe keeping cannot be assured.**
15. Center/City allocation will depend upon technical and logistical feasibility. Candidates may have to travel to other Cities/States.
16. Candidates should have their own Mobile Number and valid & active e-mail ID as RRBs shall send all recruitment related communications only through SMS and e-mail. The Mobile Number and e-mail ID should be active till the completion of recruitment process. RRBs will not entertain any request for change of mobile number and e-mail address at any stage.
17. Before filling up of the online application, candidates are advised to thoroughly read the entire instructions and information in the detailed CEN available on the websites of RRBs.

1.0 GENERAL INSTRUCTIONS:

- 1.1 Admission to all stages of recruitment process shall be purely provisional, subject to the candidates satisfying the prescribed eligibility conditions.
- 1.2 Mere issue of e-Call letter to the candidates will NOT imply that their candidature has been finally accepted by the RRB.
- 1.3 RRBs conduct verification of eligibility conditions with reference to original documents only after the candidates have qualified in all the stages of examinations. RRBs may reject the candidature of any applicant at any stage of recruitment process, in case the candidate is found to be not fulfilling the requisite criteria, and if appointed, such a candidate is liable to be removed from service summarily.
- 1.4 Before applying for the post(s) against this CEN, candidates should satisfy themselves that they fulfill all the eligibility norms including age, educational qualification(s) and medical standard(s). Candidates should ensure that they have requisite educational/technical qualifications from recognized Board/University/Institute as on **the on the closing date for ONLINE Registration (31.01.2019). Those awaiting results of the final examination for the prescribed qualification are not eligible and hence should not apply.**
- 1.5 Candidates attempting to apply with minor changes of information and/or facts to more than one RRB and /or multiple applications to the same RRB will be summarily rejected and such candidates will be debarred from all future examinations of RRB.
- 1.6 Candidates who have been debarred by any RRB/RRC either for life or for a specified period which is not yet completed should NOT apply for this CEN. Their candidature will be rejected during any stage of recruitment as and when detected.
- 1.7 **Candidates should enter their Name, Father's Name and Date of Birth as recorded in the Matriculation/SSLC/High School Examination Certificate or an equivalent Certificate ONLY.**
In cases of name change, candidates should indicate their Changed Name only in the ONLINE application. However, other details should match with the Matriculation or Equivalent certificate. Date of such change (or) application for such change should be prior to the date of registration of ONLINE application.
Gazette Notification or any other legal document as applicable for such cases should be submitted at the time of Document Verification (DV).
- 1.8 Signatures of the candidates on all documents should be identical, in all stages of recruitment process and should not be in block/capital letters. Signatures in different style at the time of CBT and DV etc. (as applicable) may result in cancellation of candidature.
- 1.9 Dates of examinations will also be published on the websites of participating RRBs and e-Call letters for CBT and DV (as applicable) will be available for downloading ONLY on websites of the RRBs concerned. The examination centre, date and shift indicated in the call letter shall be final.
RRBs reserve the right to introduce additional CBTs and/or additional DV etc., without assigning any reason.
- 1.10 Vacancies indicated in the CEN are provisional and may increase or decrease or even may become NIL in total or in specific Railways/Units/Communities/Posts at a later stage depending upon the actual needs of the Railway Administration. Further additional posts, if required by the Railway(s)/Unit(s) may also be included at later stage.
The Railway Administration also reserves the right to cancel the notified vacancies at its discretion and such decision will be final and binding on all. In the event of cancellation of notified vacancies, the examination fee paid by the candidates will not be refunded except for candidates, who have attended the 1st Stage CBT.
- 1.11 **Preference for post(s) and/or Railway(s)/Unit(s):** The options from the candidates for various posts for which they are eligible in the opted RRB, shall be taken during submission of ONLINE applications.
On completion of all stages of recruitment process, RRBs shall allot post & Railway/Unit as per the option of the candidates ONLY subject to merit and vacancy position. Once candidates have been empanelled as per their merit/choice, they will forfeit the right to be considered for any other post/category.
Candidates with partial option will be considered only for the specific categories opted by them. Non-option for certain posts would be considered as their unwillingness for the same.
However, RRBs also reserve the right to allot Post/Railway/Unit not opted by the candidates, if considered necessary in administrative interest, subject to the candidate(s) meeting the requirements of the post concerned.
In case of shortfall in empanelment of candidates or other exigencies, RRB reserves the right to utilize the extra list of candidates, if required, as per the merit and option of the candidates.
- 1.12 Selection by RRB does not confer upon candidates any right of appointment in the Railways. The function of the RRB is to recommend names of suitable candidates to the concerned authorities of the Zonal Railway/Production Unit who in turn issue the offer of appointment letter subject to availability of vacancies and satisfying all eligibility criteria including antecedents and character.
- 1.13 Selected candidates will have to undergo training wherever prescribed and during training period only stipend will be paid as applicable.
- 1.14 Selected candidates have to execute Security and/or Indemnity Bond wherever necessary at the time of joining in Railway/Post.

- 1.15 Ordinarily, a Railway servant shall be employed throughout his/her service on the Railway or Railway establishment to which he/she is posted on first appointment and shall have no claim as a right for transfer to another railway or another establishment. In the exigencies of service, however, it shall be open to the Competent Authority to transfer the Railway servant to any other department or Railway or Railway establishment including a project in or out of India.
- 1.16 Selected candidates who are finally appointed are liable for active service in Railway Engineer's Unit of Territorial Army.
- 1.17 Free Sleeper Class Railway Pass is admissible to SC/ST candidates. SC/ST candidates who wish to avail free travel authority will have to indicate 'Yes' in the relevant column in the ONLINE application. For such candidates, Free Sleeper Class Railway Pass will be a part of e-call letter when they are called for various stages of recruitment viz. CBTs/DV etc., (as applicable) as per the details of valid Caste Certificate uploaded by them while submitting ONLINE application. It is the responsibility of the candidates availing free travel authority to give correct name of the Railway station in online application, failing which their travel authority may get rejected while obtaining reservation.
- At the time of obtaining reservation and travelling, the Reservation Clerk and/or Ticket Checking Staff will ask for the original SC/ST community certificate for verification of genuineness of the candidate. **Any attempt to misuse this travelling authority shall lead to rejection of candidature at any stage of the recruitment process including debarment for future examinations.**
- 1.18 RRBs reserve the right to incorporate any subsequent changes/ modifications/ additions in the terms & conditions of recruitment under the CEN as necessitated and applicable.
- 1.19 RRBs may share, with the consent of the candidates, the scores obtained by them in RRB exams with other Ministries/ Departments/Public Sector Undertakings (PSU) and Private organizations, for recruitment in their organizations. Candidates may give their consent for the same, or otherwise, in the ONLINE application.
- 1.20 To avoid last minute rush, candidates are advised in their own interest to submit ONLINE application much before the closing date, since there may be a possibility of inability/failure to log on to the website of RRB concerned on account of heavy load on the internet or website during last days.
- RRBs do not accept any responsibility for the candidates not being able to submit their application within the last day on account of aforesaid reasons or any other reason.

2.0 VACANCIES:

The Post Parameters i.e., (Qualification, Medical Standard and Suitability of the post for PwBD etc.) of various posts included in the CEN is at Annexure-A and the RRB, Railway and post wise vacancy for all the notified posts is at Annexure-B. Further, candidates may please note these vacancies may increase (or) decrease as per the requirement of Railway Administration (Please refer Para 1.10 General Instructions).

3.0 MEDICAL STANDARDS FOR THE POSTS:

Candidates called for DV will have to pass requisite medical fitness test(s) conducted by the Railway Administration to ensure that the candidates are medically fit to carry out the duties connected with the post(s) opted by them. Visual Acuity Standard is one of the important criteria of medical fitness of Railway staff. The medical requirements against different Medical Standards for different categories are outlined below:

SL.NO	MEDICAL STANDARD	GENERAL FITNESS	VISION STANDARDS
1	A-3	Physically fit in all respects	Distance Vision: 6/9, 6/9 with or without glasses (power of lenses not to exceed 2D), Near Vision: Sn: 0.6, 0.6 with or without glasses and Must pass test for Colour Vision, Binocular Vision, Night Vision and Mesopic vision
2	B-1	Physically fit in all respects	Distance Vision: 6/9, 6/12 with or without glasses (power of lenses not to exceed 4D), Near Vision: Sn: 0.6, 0.6 with or without glasses when reading or close work is required and Must pass test for Colour Vision, Binocular Vision, Night Vision and Mesopic vision.
3	B-2	Physically fit in all respects	Distance Vision: 6/9, 6/12 with or without glasses (power of lenses not to exceed 4D). Near Vision: Sn: 0.6, 0.6 with or without glasses when reading or close work is required and Must pass test for Binocular Vision.
4	C-1	Physically fit in all respects	Distance Vision: 6/12, 6/18 with or without glasses. Near Vision: Sn: 0.6, 0.6 with or without glasses when reading or close work is required.

Note: The above Medical Standards are indicative and not exhaustive and apply to candidates in general. **The candidates are advised to read Chapter 5 of Indian Railway Medical Manual Vol.I which can be accessed at www.indianrailways.gov.in.** Candidates who have undergone Lasik surgery or any other surgery procedure to correct refractory error are not eligible for the post having Medical Standards A3, B1 and B2.

Different Medical Standards shall apply to Ex-Servicemen as detailed in Para 534 of Indian Railway Medical Manual (IRMM) Volume I, which may be accessed at www.indianrailways.gov.in

4.0 NATIONALITY/CITIZENSHIP:

- (i) A candidate must be either:
- a citizen of India, or
 - a subject of Nepal, or
 - a subject of Bhutan, or
 - a Tibetan refugee who came over to India, before the 1st January, 1962 with the intention of permanently settling in India, or
 - a person of Indian origin who has migrated from Pakistan, Burma, Sri Lanka, East African Countries of Kenya, Uganda, the United Republic of Tanzania, Zambia, Malawi, Zaire, Ethiopia and Vietnam with the intention of permanently settling in India.

- f. Provided that a candidate belonging to categories (b), (c), (d) and (e) above shall be a person in whose favor a certificate of eligibility has been issued by the Government of India.
- (ii) A candidate in whose case a certificate of eligibility is necessary may be admitted to the examination but the offer of appointment may be given only after the necessary eligibility certificate has been issued to him by the Government of India.
5. **AGE LIMIT:** The lower and upper age limit indicated for a particular post(s) in the vacancy table will be reckoned as on 01.01.2019.
- 5.1 Date of birth of candidates should be between the dates given below: (Both dates inclusive)

Age	Upper Limit of Date of Birth (Not Earlier than)			Lower Limit of Date of Birth (Not later than)
	UR	OBC-Non Creamy Layer	SC/ST	For all Community/Categories
18 to 33	02.01.1986	02.01.1983	02.01.1981	01.01.2001

However, the relaxation in upper age limit/maximum upper age for the following categories/communities is given in the table below subject to submission of requisite certificates.

Sl. No.	COMMUNITY/CATEGORIES	Community	AGE RELAXATION
1	SC/ST candidates	--	5 Years
2	OBC-Non Creamy Layer candidates	--	3 Years
3	Ex-Servicemen candidates who have put in more than 6 months service after attestation	UR	33 Years plus Number of years of service rendered in Defence plus 3 years
		OBC- NCL Non Creamy Layer	36 Years plus Number of years of service rendered in Defence plus 3 years
		SC/ST	38 Years plus Number of years of service rendered in Defence plus 3 years.
4	Persons with Benchmark Disabilities (PwBD)	UR	10 Years
		OBC- NCL Non Creamy Layer	13 Years
		SC/ST	15 Years
5	Candidates ordinarily been domiciled in the State of Jammu & Kashmir during the period from 01.01.1980 to 31.12.1989	UR	38 Years
		OBC- NCL Non Creamy Layer	41 Years
		SC/ST	43 Years
6	Candidates who are serving Group 'C' and Group 'D' Railway Staff, Casual Labour and Substitutes and put in minimum of 3 years service (continuous or in broken spells)	UR	40 Years of age
		OBC- NCL Non Creamy Layer	43 Years of age
		SC/ST	45 Years of age
7	Candidates who are working in Quasi-Administrative offices of the Railway organization such as Railway Canteens, Co-operative Societies and Institutes	UR	33 Years plus length of service rendered or 5 years, whichever is lower.
		OBC- NCL Non Creamy Layer	36 Years plus length of service rendered or 5 years, whichever is lower.
		SC/ST	38 Years plus length of service rendered or 5 years, whichever is lower.
8	Women candidates, who are widowed, divorced or judicially separated from husband but not remarried.	UR	35 Years of age
		OBC- NCL Non Creamy Layer	38 Years of age
		SC/ST	40 Years of age

If a candidate is eligible for relaxation of age on more than one ground, he/she would be accorded the highest of the age relaxations for which he/she is eligible.

- 5.2 No age relaxation is allowed to SC/ST/OBC-NCL (Non Creamy Layer) candidates applying against unreserved vacancies.
- 5.3 PwBD candidates applying against UR vacancies will be allowed age relaxation applicable for UR PwBD only.
- 5.4 Candidates should note that the date of birth filled in this application should be same as recorded in the Matriculation/SSLC or an equivalent certificate. No subsequent request for its change will be considered.
- 6.0 **EDUCATIONAL QUALIFICATIONS:**
- Candidates should have requisite Educational/Technical qualifications indicated for posts in Annexure-A of this CEN, from recognized Board/University/institute as on the closing date for ONLINE Registration (31.01.2019). Those awaiting results of the final examination of the prescribed educational/technical qualification SHOULD NOT apply.

7.0 EXAMINATION FEE:

Candidates applying for the posts in this CEN have to pay the prescribed fee as per their category detailed below:

Sl. No.	Candidate Categories	Fee
1	For all candidates except the fee Concession categories mentioned below at <i>Out of this fee of Rs 500/- an amount of Rs 400/- shall be refunded duly deducting bank charges, on appearing in 1st Stage CBT.</i>	Rs 500/-
2	For candidates belonging to SC / ST / Ex-Servicemen / PwBDs / Female / Transgender / Minorities / Economically backward class. <i>This fee of Rs 250/- shall be refunded duly deducting bank charges as applicable, on appearing in 1st Stage CBT.</i>	Rs 250/-

7.1 MODES OF PAYMENT OF FEE:

- ONLINE fee payment through internet banking or debit/credit cards or UPI
- OFFLINE fee payment through
 - SBI Bank Challan Payment mode in any branch of SBI
 - Post Office Challan Payment mode in any branch of computerized post office

The Offline payment will be allowed till 13:00 hrs of 04.02.2019 and Online payment will be allowed till 22:00 hrs of 05.02.2019, for candidates who register for themselves till 23:59 hrs of 31.01.2019. After making payment, these candidates should submit their applications on or before 23.59 hrs of 07-02-2019.

All applicable service charges shall be borne by the candidate. If the fee is paid through off line mode viz (b) i & ii above, the receipt should be preserved. The same should be produced on demand at the time of DV.

- 7.2 Minorities include Muslims, Christians, Sikhs, Buddhists, Jains and Zoroastrians (Parsis) subject to revision/deletion/inclusion if any, received till the closing date for online registration (**31.01.2019**) of application for this CEN.

Minority candidates claiming waiver of examination fee will be required to furnish, at the time of DV, 'Minority Community Declaration' affidavit on non-judicial stamp paper that they belong to any of the above minority communities, failing which their candidature will be rejected.

- 7.3 Economically Backward Class (EBC) candidates are those whose annual family income is less than Rs. 50,000/-. Such candidates should have valid income certificate in the prescribed format or on the letter head of the issuing authority to this effect and submit the same at the time of DV as per Annexure III. Candidates having BPL Card and Izzat MST are also eligible for fee concession under EBC. Such candidates, seeking fee concession should fill in the relevant details of BPL Card and Izzat MST such as Certificate number, Card number, issue date, Issuing Authority, Place and State of issue in the ONLINE application.

- 7.4 In case of online payment (Debit Card, Credit Card, Net Banking and UPI), the candidates should confirm if they wish to receive the refundable portion of examination fee (Rs.400/- or Rs.250/- as applicable) on attending 1st Stage CBT in the account from which they have made payment or alternatively provide the beneficiary account in which they wish to receive the refund viz. Beneficiary Name, Account Number and IFSC Code. The refundable portion of examination fee shall be refunded duly deducting bank charges as applicable. The candidates who have made payment through SBI Challan or Post office Challan Mode should provide details of beneficiary account in which they wish to receive the refund viz. Beneficiary name, Account Number and IFSC Code. The responsibility to furnish correct bank account details lies on the candidates and RRB does not entertain any correspondence from the candidate on this account.

- 7.5 **The examination fee paid by the candidates whose application is incomplete or those who have not submitted their application or whose application is rejected, will not be refunded.**

8.0 VERTICAL RESERVATION:

- 8.1 This CEN provides for Vertical Reservation for Scheduled Caste (SC), Scheduled Tribe (ST) and Other Backward Class (OBC) Non Creamy Layer(NCL), wherever applicable and admissible, and as communicated by the Indenting Railways under extant rules, as mentioned in the vacancy table.

- 8.2 All candidates, irrespective of community may be considered against UR vacancies, subject to fulfillment of parameters for UR candidates. However against the vacancies earmarked for specific communities (SC/ST/OBC-NCL), only candidates belonging to that community will be considered.

- 8.3 For availing reservation, SC/ST/OBC-NCL candidates should furnish valid Caste Certificate from Competent Authorities as per the format given at Annexure-I (for SC/ST candidates) and Annexure-II (for OBC-NCL candidates) at the time of DV.

In case of OBC-NCL candidates, the certificates should specifically indicate that the candidate does not belong to the Persons/Sections (Creamy Layer) mentioned in Column 3 of the Schedule of the Government of India, Department of Personnel and Training O.M.No.36012/22/93-Estt. (SCT) dated 08.09.93 & its subsequent revision through O.M.No.36033/3/2004-Estt. (Res) dated 09.03.2004, 27.05.2013, 13.09.2017 and further revision if any received till the closing date for ONLINE Registration (**31.01.2019**) of Applications for this CEN. The candidate should ensure that he/she belongs to the OBC- Non Creamy Layer category while applying for the posts against this CEN. Such candidate should produce a valid OBC certificate in the prescribed format during DV. Further, in addition to the Community Certificate (OBC), a declaration in the prescribed format as per Annexure-IIA, has to be furnished by the candidate during DV, that he/she does not belong to the creamy layer, otherwise, their claim for reserved status (OBC-NCL) will not be entertained and the candidature/application of such candidates, if fulfilling all the eligibility conditions for General (Un-reserved) category, will be considered against General (UR) vacancy only.

- 8.4 Candidates belonging to SC/ST/OBC-NCL who fulfill required educational qualification/Technical qualifications can also apply against UR vacancies.

They will however, have to compete with the UR candidates and will not be eligible for any relaxation including age to such SC/ST/OBC-NCL candidates applying against UR vacancies. However candidates have to indicate their actual community in the application.

- 8.5 Community status as on the closing date for online registration **(31.01.2019)** of application for this CEN shall only be considered for availing reservation benefits if eligible and any change in the community status of the candidate thereafter shall not be entertained.

9.0 HORIZONTAL RESERVATION:

- 9.1 This CEN provides for horizontal reservation for Ex-Servicemen (ExSM) and Persons with Benchmark Disability (PwBD) irrespective of their community.
- 9.2 Vacancies for ExSM and PwBD wherever given in the vacancy table, are not separate but are included in the total number of vacancies.
- 9.3 Wherever vacancies for PwBD are shown separately without any community wise allotment, those vacancies are separate and not part of regular vacancies.
- 9.4 ExSM candidates may also apply against regular vacancies of any post(s) without separate earmarked ExSM vacancies. Even for these posts, they are eligible for age relaxation and fee exemption.
- 9.5 PwBD candidates may also apply against regular vacancies of any post(s) without separate earmarked PwBD vacancies but the post must have been identified as suitable for their disability. Even for these posts, they are eligible for age relaxation and fee exemption.
- 9.6 In case of PwBD, if vacancies reserved for them cannot be filled due to non-availability of suitable candidates under that category of Disability or for any other sufficient reason, such vacancy/vacancies shall not be filled and shall be carried forward as backlog vacancy.

However, for the backlog vacancies indicated in the CEN, if candidates of specified disability for which vacancies are indicated, are not available, these can be filled by candidates of other disabilities for which the post is suitable. In case of non-availability of any PwBD candidates, the post will be filled by regular (those who are not PwBD) candidates in order of merit.

10.0 EX-SERVICEMEN:

- 10.1 The term Ex-Servicemen means a person who has served in any rank (whether as a Combatant or non-Combatant) in the regular Army, Navy or Air Force of the Indian Union but does not include a person who has served in the Defence Security Corps., the General Reserve Engineering Force, the Lok Sahayak Sena and the Para Military Forces and
- a. Who either has been retired or relieved or discharged from such service whether at his own request or being relieved by the employer after earning his or her pension; (or)
 - b. Who has been relieved from such service on medical grounds attributable to military service or circumstances beyond his control and awarded medical or other disability pension; (or)
 - c. who has been released from such service as a result of reduction in establishment; (or)
 - d. Who has been released from such service after completing the specific period of engagement, otherwise than on his own request, or by way of dismissal, or discharge on account of misconduct or inefficiency and has been given a gratuity; and includes personnel of the Territorial Army, namely, pension holders for continuous embodied service or broken spells of qualifying service; (or)
 - e. Personnel of Army Postal Service who are part of Regular Army and retired from the Army Postal Service without reversion to their parent service with pension, or are released from the Army Postal Service on medical grounds attributable to or aggravated by military service or circumstances beyond their control and awarded medical or other disability pension; (or)
 - f. Personnel who were on deputation in Army Postal Service for more than six months prior to 14th April 1987; (or)
 - g. Gallantry award winners of the Armed forces including personnel of Territorial Army; or
 - h. Ex-recruits boarded out or relieved on medical ground and granted medical disability pension w.e.f., 01.02.2006.
- 10.2 Persons serving in the Armed Forces of the Union, who on retirement from service would come under the category of Ex-Servicemen are eligible to apply for re-employment one year before the completion of the specific terms of engagement and avail themselves of all concessions available to Ex- Servicemen but such persons shall not be permitted to leave the uniform until they complete the specific terms of engagement in the Armed Forces of the Union.

Accordingly, such serving Defence personnel to be released within one year from the closing date for the ONLINE Registration **(31.01.2019)** of applications for this CEN (on or before 31.01.2020), can also apply both for vacancies earmarked for Ex-Servicemen and for posts not reserved for them. However, they should possess the prescribed educational qualifications as on **the closing date of registration (31.01.2019)** of applications for this CEN.

- 10.3 Ex-Servicemen candidates who have already secured Civil employment under Central Government in Group 'C' & 'D' (including PSUs, autonomous bodies/statutory bodies, nationalized banks etc.,) after availing of the benefits given to Ex-Servicemen will be permitted only the benefit of age relaxation as prescribed for Ex-Servicemen for securing another Civil employment in a higher grade or cadre in Group 'C/D' under Central Government. Such candidates will not be considered against the vacancies reserved for Ex-Servicemen in the Central Government jobs.
- 10.4 If an Ex-Serviceman applies for various vacancies before joining any civil employment, he/she can avail the benefit of reservation as Ex - Servicemen for any subsequent employment, subject to the condition that an Ex - Serviceman as soon as he/she joins any civil employment, should give self-declaration/undertaking to the concerned employer about the details of application against this CEN. The acknowledged copy of this declaration along with NOC from the civil employer should be produced during DV failing which they will not get benefit of reservation for Ex - Servicemen. Further, this benefit would be available only in respect of vacancies which are filled on direct recruitment and wherever reservation is applicable to the Ex - Servicemen.
- 10.5 The Medical standard of Ex-Servicemen will be according to Para 534 of Indian Railway Medical Manual (IRMM) Volume-I, which may be accessed at www.indianrailways.gov.in.

11.0 Reservations for Persons with Benchmark Disabilities (PwBD):

- 11.1 The suitability or otherwise of a post for PwBD has been indicated against each post, under the column "Suitability for Persons with Benchmark Disability" with details of sub disability in Post Parameters Table (Annexure-A).

Benchmark Disabilities:- As per The Rights of Persons with Disabilities (RPwD) Act, 2016 (effective from 19th April, 2017), the Benchmark Disabilities are as under:-

- (a) Blindness and low vision;
- (b) Deaf and hard of hearing;
- (c) Locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy;
- (d) Autism, intellectual disability, specific learning disability and mental illness;
- (e) Multiple disabilities from amongst persons under clauses (a) to (d) including deaf-blindness in the posts identified for each disabilities.

Definition of Specified Disabilities as provided in the Schedule of RPwD Act, 2016 is as mentioned below:

11.2 DEFINITION OF SPECIFIED DISABILITIES:

1. Physical disability:-

A) Locomotor disability (a person's inability to execute distinctive activities associated with movement of self and objects resulting from affliction of musculoskeletal or nervous system or both), including—

(a) "Leprosy cured person" means a person who has been cured of leprosy but is suffering from—

(i) loss of sensation in hands or feet as well as loss of sensation and paresis in the eye and eye-lid but with no manifest deformity;

(ii) manifest deformity and paresis but having sufficient mobility in their hands and feet to enable them to engage in normal economic activity;

(iii) extreme physical deformity as well as advanced age which prevents him/her from undertaking any gainful occupation, and the expression "leprosy cured" shall construed accordingly;

(b) "cerebral palsy" means a Group of non-progressive neurological condition affecting body movements and muscle coordination, caused by damage to one or more specific areas of the brain, usually occurring before, during or shortly after birth;

(c) "dwarfism" means a medical or genetic condition resulting in an adult height of 4 feet 10 inches (147 centimeters) or less;

(d) "muscular dystrophy" means a group of hereditary genetic muscle disease that weakens the muscles that move the human body and persons with multiple dystrophy have incorrect and missing information in their genes, which prevents them from making the proteins they need for healthy muscles. It is characterized by progressive skeletal muscle weakness, defects in muscle proteins, and the death of muscle cells and tissue;

(e) "acid attack victims" means a person disfigured due to violent assaults by throwing of acid or similar corrosive substance.

B) Visual impairment—

(a) "blindness" means a condition where a person has any of the following conditions, after best correction—

(i) total absence of sight; or

(ii) visual acuity less than 3/60 or less than 10/200 (Snellen) in the better eye with best possible correction; or

(iii) limitation of the field of vision subtending an angle of less than 10 degree.

(b) "low-vision" means a condition where a person has any of the following conditions, namely:—

(i) visual acuity not exceeding 6/18 or less than 20/60 upto 3/60 or upto 10/200 (Snellen) in the better eye with best possible corrections; or

(ii) limitation of the field of vision subtending an angle of less than 40 degree up to 10 degree.

C) Hearing impairment—

(a) "deaf" means persons having 70 DB hearing loss in speech frequencies in both ears;

(b) "hard of hearing" means person having 60 DB to 70 DB hearing loss in speech frequencies in both ears

D) (1) "speech and language disability" means a permanent disability arising out of conditions such as laryngectomy or aphasia affecting one or more components of speech and language due to organic or neurological causes.

(2) Intellectual disability, a condition characterized by significant limitation both in intellectual functioning (reasoning, learning, problem solving) and in adaptive behaviour which covers a range of every day, social and practical skills, including—

(a) "specific learning disabilities" means a heterogeneous group of conditions wherein there is a deficit in processing language, spoken or written, that may manifest itself as a difficulty to comprehend, speak, read, write, spell, or to do mathematical calculations and includes such conditions as perceptual disabilities, dyslexia, dysgraphia, dyscalculia, dyspraxia and developmental aphasia;

(b) "autism spectrum disorder" means a neuro-developmental condition typically appearing in the first three years of life that significantly affects a person's ability to communicate, understand relationships and relate to others, and is frequently associated with unusual or stereotypical rituals or behaviours.

(3) Mental behaviour— "mental illness" means a substantial disorder of thinking, mood, perception, orientation or memory that grossly impairs judgment, behaviour, capacity to recognize reality or ability to meet the ordinary demands of life, but does not include retardation which is a condition of arrested or incomplete development of mind of a person, specially characterized by sub normality of intelligence.

(4) Disability caused due to—

(a) chronic neurological conditions, such as—

(i) “multiple sclerosis” means an inflammatory, nervous system disease in which the myelin sheaths around the axons of nerve cells of the brain and spinal cord are damaged, leading to demyelination and affecting the ability of nerve cells in the brain and spinal cord to communicate with each other;

(ii) “Parkinson’s disease” means a progressive disease of the nervous system marked by tremor, muscular rigidity, and slow, imprecise movement, chiefly affecting middle-aged and elderly people associated with degeneration of the basal ganglia of the brain and a deficiency of the neurotransmitter dopamine.

(b) Blood disorder—

(i) “Haemophilia” means an inheritable disease, usually affecting only male but transmitted by women to their male children, characterized by loss or impairment of the normal clotting ability of blood so that a minor wound may result in fatal bleeding;

(ii) “Thalassemia” means a group of inherited disorders characterized by reduced or absent amounts of hemoglobin.

(iii) “Sickle cell disease” means a hemolytic disorder characterized by chronic anemia, painful events, and various complications due to associated tissue and organ damage; “hemolytic” refers to the destruction of the cell membrane of red blood cells resulting in the release of hemoglobin.

(5) Multiple Disabilities (more than one of the above specified disabilities) including deaf, blindness which means a condition in which a person may have combination of hearing and visual impairments causing severe communication, developmental, and educational problems.

(6) Any other category as may be notified by the Central Government.

11.3. **Degree of Benchmark Disability for reservation and Competent Authority for Issue of Disability Certificate:** Only such persons would be eligible for relaxation in conditions/ reservation in posts who suffer from not less than 40 percent of relevant benchmark disability. Those Persons with Benchmark Disabilities (PwBD) who have availed the relaxation and/or reservation and shortlisted for Document Verification have to submit Certificate of Disability issued by the Competent Authority as per the form V, VI and VII of rule 18(1) under chapter 7 of Rights of Persons with Disabilities Rules, 2017 dated 15.06.2017. Refer Annexure V (A), V (B) and V(C) for the revised formats. The existing certificates of disability issued under the Persons with Disabilities Act 1995 (since repealed) shall continue to be valid for the period specified therein.

11.4 **Assistance of Scribe:** Visually Impaired(VI) / candidates whose writing speed is affected by Cerebral Palsy /muscular dystrophy/candidates with Locomotor disability (onearm)/Intellectual disability (Autism, specific learning disability and mental illness) can avail the assistance of Scribe for writing answers on their behalf. For engaging the scribe, candidates will have to indicate the same while filling ONLINE application form.

Engagement of Scribe will be subject to the following conditions:

a. Candidates will have to arrange for the scribe on their own.

b. The scribe so arranged should not himself/herself be the candidate for this CEN for which the candidate is appearing. Also same scribe should not be engaged for more than one candidate. The scribe and the candidate shall give a declaration to this effect. Any violation, if detected at any stage will render both the candidate & the Scribe disqualified.

c. Candidates opting for scribe will have to provide details of scribe as per Annexure-V(D) at the time of CBT and same shall be signed by both candidate and scribe. Scribe should produce original valid ID proof at CBT center, and paste pass port size photograph on Annexure-V(D).

d. The candidate shall be responsible for any misconduct on the part of the scribe brought by him/her during the examination.

e. Candidates availing the assistance of a scribe shall be eligible for compensatory time of 20 minutes for every hour of examination.

11.5 All one eyed candidates and candidates whose visual degree of disability is less than 40% shall not be considered as Visually Impaired persons and the provision for engaging scribe shall not be applicable to them.

11.6 Selected PwBD candidates will be subjected to medical examination by Railway Medical Authorities at the time of appointment and only those conforming to the medical standards as laid down in the Indian Railway Medical Manual and other extant provisions, as the case may be, will be eligible for appointment.

11.7 When vacancies are reserved for PwBDs and full panel for PwBDs cannot be made with the minimum qualifying percentage marks of each category, viz., UR, SC, ST, OBC-NCL, a relaxation of up to 2% marks in the minimum qualifying marks prescribed for the community will be allowed.

Special Note for all Candidates seeking reservation/relaxation benefits:

All those candidates seeking reservation/relaxation benefits available for SC/ST/OBC-NCL/PwBD/ExSM must ensure that they are entitled to such reservation/relaxation as per eligibility prescribed in the Rules/CEN. They should be in possession of all the requisite certificates in the prescribed format in support of their claim as stipulated in the Rules/CEN.

12.0 NO OBJECTION CERTIFICATE (NOC):

Candidates serving (including those undergoing induction training/probation) in any Central/State Government Department including Railways or Public Sector Undertakings may apply directly to the RRBs duly informing their Employer. Shortlisted candidates should produce **NOC from the employer at the time of DV** failing which their candidature will be cancelled.

NOTE: Candidates should note that in case a communication is received from their employer by the RRB concerned with holding permission to the candidates applying for/appearing at the examination, their application/candidature will be liable to be rejected/cancelled.

13.0 RECRUITMENT PROCESS:

Only single online application {common to all the notified posts in opted RRB - Junior Engineer (JE), Junior Engineer (Information Technology) [JE(IT)], Depot Material Superintendant (DMS) and Chemical & Metallurgical Assistant (CMA)} has to be submitted by the candidate through the link provided on the official website of RRBs.

The entire recruitment process shall involve, 1st stage Computer Based Test (CBT), 2nd stage CBT, and Document Verification/ Medical Examination as applicable. Selection is made strictly as per merit, on the basis of CBTs.

The date, time and venue for all the activities viz CBTs and DV or any other additional activity as applicable shall be fixed by the RRB and shall be intimated to the eligible candidates in due course. Request for postponement of any of the above activity or for change of venue, date and shift will not be entertained under any circumstances.

13.1 1st Stage CBT (Common for all notified posts of this CEN):

Duration : 90 minutes (120 Minutes for eligible PwBD candidates accompanied with Scribe)

No of Questions : 100

The 1st stage CBT is of screening nature and the standard of questions for the CBT will be generally in conformity with the educational standards and/or minimum technical qualifications prescribed for the posts. The normalized score of 1st stage exam shall be used only for short listing of candidates for 2nd stage exam as per their merit. Candidates who are shortlisted for 2nd stage CBT availing the reservation benefits of a community, PwBD and ExSM shall continue to be considered only against that community for all subsequent stages of recruitment process.

The Questions will be of objective type with multiple choices and are likely to include questions pertaining to:

a. Mathematics :

Number systems, BODMAS, Decimals, Fractions, LCM and HCF, Ratio and Proportion, Percentages, Mensuration, Time and Work, Time and Distance, Simple and Compound Interest, Profit and Loss, Algebra, Geometry, Trigonometry, Elementary Statistics, Square Root, Age Calculations, Calendar & Clock, Pipes & Cistern.

b. General Intelligence and Reasoning :

Analogies, Alphabetical and Number Series, Coding and Decoding, Mathematical operations, Relationships, Syllogism, Jumbling, Venn Diagram, Data Interpretation and Sufficiency, Conclusions and Decision Making, Similarities and Differences, Analytical reasoning, Classification, Directions, Statement – Arguments and Assumptions etc.

c. General Awareness :

Knowledge of Current affairs, Indian geography, culture and history of India including freedom struggle, Indian Polity and constitution, Indian Economy, Environmental issues concerning India and the World, Sports, General scientific and technological developments etc.

d. General Science :

Physics, Chemistry and Life Sciences (up to 10th Standard CBSE syllabus).

The section wise Number of questions and marks are as below :

Subjects	No. of Questions	Marks for each Section
	Stage-I	Stage-I
Mathematics	30	30
General Intelligence & Reasoning	25	25
General Awareness	15	15
General Science	30	30
Total	100	100
Time in Minutes	90	

The section wise distribution given in the above table is only indicative and there may be some variations in the actual question papers.

Minimum percentage of marks for eligibility in various categories: UR -40%, OBC-30%, SC-30%, ST -25%. These percentage of marks for eligibility may be relaxed by 2% for PwBD candidates in case of shortage of PwBD candidates against vacancies reserved for them.

13.2 2nd Stage CBT:

Short listing of Candidates for the 2nd Stage CBT exam shall be based on the normalized marks obtained by them in the 1st Stage CBT Exam. Total number of candidates to be shortlisted for 2nd Stage shall be 15 times the community wise total vacancy of Posts notified against the RRB as per their merit in 1st Stage CBT. However, Railways reserve the right to increase/decrease this limit in total or for any specific category(s) as required to ensure availability of adequate candidates for all the notified posts.

Duration : 120 minutes (160 Minutes for eligible PwBD candidates accompanied with Scribe)

No of Questions : 150

Syllabus: The Questions will be of objective type with multiple choices and are likely to include questions pertaining to General Awareness, Physics and Chemistry, Basics of Computers and Applications, Basics of Environment and Pollution Control and Technical abilities for the post. The syllabus for General Awareness, Physics and Chemistry, Basics of Computers and Applications, Basics of Environment and Pollution Control is common for all notified posts under this CEN as detailed below:-

a) General Awareness :

Knowledge of Current affairs, Indian geography, culture and history of India including freedom struggle, Indian Polity and constitution, Indian Economy, Environmental issues concerning India and the World, Sports, General scientific and technological developments etc.

b) Physics and Chemistry: Up to 10th standard CBSE syllabus.

c) Basics of Computers and Applications:

Architecture of Computers; input and Output devices; Storage devices, Networking, Operating System like Windows, Unix, Linux; MS Office; Various data representation; Internet and Email; Websites & Web Browsers; Computer Virus.

d) Basics of Environment and Pollution Control:

Basics of Environment; Adverse effect of environmental pollution and control strategies; Air, water and Noise pollution, their effect and control; Waste Management, Global warming; Acid rain; Ozone depletion.

e) Technical Abilities:

The educational qualifications mentioned against each post shown in Annexure-A, have been grouped into different exam groups as below. Questions on the Technical abilities will be framed in the syllabus defined for various Exam Groups given at Annexure-VII-A, B, C, D, E, F & G.

The section wise Number of questions and marks are as below :

Subjects	No. of Questions	Marks for eachSection
	Stage-II	Stage-II
General Awareness	15	15
Physics & Chemistry	15	15
Basics of Computers and Applications	10	10
Basics of Environment and Pollution Control	10	10
Technical Abilities	100	100
Total	150	150
Time in Minutes	120	

The section wise distribution given in the above table is only indicative and there may be some variations in the actual question papers.

Minimum percentage of marks for eligibility in various categories: UR -40%, OBC-30%, SC-30%, ST -25%. This percentage of marks for eligibility may be relaxed by 2% for PwBD candidates, in case of shortage of PwBD candidates against vacancies reserved for them.

Virtual calculator will be made available on the Computer Monitor during 2nd Stage CBT.

Discipline Mapping Tables:-

I)

Sl. No.	Three years Diploma in Engineering or Bachelor's Degree in Engineering/Technology	Exam Group
1	Mechanical Engineering	Mechanical and Allied Engineering
	Production Engineering	
	Automobile Engineering	
	Manufacturing Engineering	
	Mechatronics Engineering	
	Industrial Engineering	
	Machining Engineering	
	Tools and Machining Engineering	
	Tools and Die Making Engineering	
	Combination of any sub stream of basic streams of above disciplines	
2	Electrical Engineering	Electrical and Allied Engineering
	Combination of any sub stream of basic streams of Electrical Engineering	
3	Electronics Engineering	Electronics and Allied Engineering
	Instrumentation and Control Engineering	
	Communication Engineering	
	Computer Science and Engineering	
	Computer Engineering	
	Computer Science	
	Information Technology	
	Combination of sub streams of basic streams of above disciplines.	

4	Civil Engineering	Civil and Allied Engineering
	Combination of any sub stream of basic streams of Civil Engineering	
	B.Sc., in Civil Engineering of 3years duration	
5	Printing Technology/Engineering	Printing Technology

II)

Sl. No.	Educational Qualifications	Exam Group
1	B.Sc., Chemistry and Physics	CMA

III)

Sl. No.	Educational Qualifications	Exam Group
1.	BE/B.Tech., (Computer Science)	Computer Science and Information Technology
	BE/B.Tech., (Information Technology)	
	PGDCA	
	B.Sc. Computer Science	
	BCA	
	DOEACC "B" Level Course of 3 years duration or equivalent	

All the candidates with the above qualification shall be tested in the Exam Group mapped as per the above chart. However, candidates with educational qualification of BE/B.Tech (Computer Science) or BE/B.Tech (Information Technology), applying for both the posts of JE(S&T Department) and JE (IT), have to opt for either Electronics and Allied Engineering Exam Group or Computer Science and Information Technology Exam Group. The educational qualification for the post of DMS (Depot Material Superintendent) is Three Years Diploma in Engineering i.e a candidate with Three Years Diploma in any of Engineering disciplines, can apply for these posts as applicable. Candidates with educational qualifications not figuring in the above chart and eligible for DMS posts have to choose any one of the above listed Exam Groups other than CMA Exam Group, during the registration for online applications of this CEN.

A candidate possessing more than one minimum educational qualification, mapped to different Exam Groups, can choose any one Exam Group. These candidates would be eligible for all the posts for which they possess minimum educational qualifications.

14.0 SHORTLISTING OF CANDIDATES FOR 2nd STAGE CBT, DV AND EMPANELMENT:

Short listing of Candidates for the DV shall be based on the normalized marks obtained by them in 2nd Stage CBT. The normalization scheme to be adopted for short listing the candidates from 1st Stage CBT to 2nd Stage CBT and for DV on the basis of performance in 2nd Stage CBT is detailed below:

14.1 NORMALISATION OF THE MARKS:

Whenever CBT is conducted in multiple sessions for the same syllabus, the raw marks obtained by the candidates in different sessions will be converted to normalized marks.

The raw marks for single session paper and normalized marks for multi session paper will be used for computing Merit Index, which is a common benchmark for generating merit for candidates from different Exam Groups.

14.2 CALCULATION OF NORMALIZED MARKS FOR MULTI-SESSION PAPERS:

In 1st Stage CBT and for some Exam Groups in 2nd Stage CBT, the examination may be conducted in multi-sessions. Hence, for these multisession papers, a suitable normalization is applied to take into account any variation in the difficulty levels of the question papers across different sessions.

The formula for calculating the normalized marks for the multi-session papers is detailed below:

Normalization mark of jth candidate in ith session \widehat{M}_{ij} is given by :

$$\widehat{M}_{ij} = \frac{\overline{M}_t^g - M_q^g}{\overline{M}_{ti} - M_{iq}} (M_{ij} - M_{iq}) + M_q^g$$

M_{ij} : is the actual marks obtained by the jth candidate in ith session.

\overline{M}_t^g : is the average marks of the top 0.1% of the candidates considering all sessions.

M_q^g : is the sum of mean and standard deviation marks of the candidates in the paper considering all sessions.

\overline{M}_{ti} : is the average marks of the top 0.1% of the candidates in the ith session or marks of topper if session strength is less than 1000.

M_{iq} : is the sum of the mean marks and standard deviation of the ith session.

14.3 CALCULATION OF MERIT INDEX FOR ALL PAPERS :

In order to generate a common merit list comprising of candidates who gave examination from different Exam Groups, but eligible for a common post, merit index will be computed. For all papers for which there is only one session, actual marks obtained by the candidates will be used for calculating Merit Index, while for papers in multi-sessions, normalized marks will be calculated corresponding to the raw marks obtained by a candidate and the Merit Index will be calculated based on the normalized marks.

The Merit Index will be computed using the formula given below :

$$\text{Merit Index} = S_i + (S_t - S_q) \frac{M - M_q}{\overline{M}_t - M_q}$$

(Merit Index is the relative score of a candidate within the discipline.)

M: Marks obtained by the candidate (actual/raw marks for single session exam and normalized marks for multi session exam.

M_q : The qualifying marks for general category candidate in the paper (40).

\overline{M}_t : The mean marks of top 0.1% or top 10 whichever is larger of the candidates who appeared in the paper (in case of multi session exam including all sessions)

S_q : 350 is the score assigned to M_q .

S_t : 900 is the score assigned to \overline{M}_t .

The qualifying marks (M_q) for general category candidate is 40.

The Merit Index will be calculated for UR, OBC, SC, ST candidates whose actual marks for single session exam and normalized marks for multi session exam are equal or above the community qualifying marks prescribed in Para 13.2. Based on the Merit Index generated, a combined merit list of the candidates of different disciplines/Exam Group will be prepared in the descending order of merit and the allotment of the preference will be done on the basis of this merit list.

- 14.4 Candidates equal to the number of vacancies will be called for DV based on their merit in 2nd Stage CBT and options. In addition, extra candidates will also be called over and above the number of vacancies to maintain standby list up to 50% of the vacancies notified. They will, however, be considered for empanelment only if there is a shortfall in empanelment from the merit list or/and as replacement against the shortfall on account of non-joining of recommended candidates in the working post or/and any other special requirements, if required by the indenting Railways. In case of two or more candidates securing same marks, their merit position shall be determined by age criteria i.e., older person shall be placed at higher merit and in case age being same, then alphabetical order (a to z) of the name shall be taken into account to break the tie.

Appointment of selected candidates is subject to their passing requisite Medical Fitness Test to be conducted by the Railway Administration, final verification of educational and community certificates and verification of antecedents/character of the candidates.

Candidates may please note that RRBs only recommend names of the empanelled candidates and appointment is offered ONLY by the respective Railway Administrations.

15.0 HOW TO APPLY:

- Candidates can apply for the notified posts of any one RRB as per their eligibility only through ONLINE application mode by visiting the official website of RRBs listed at Para 20.0
- Read all the Information and Instructions detailed in** the CEN thoroughly before starting the filling up of application by clicking the CEN.03/2018 Link on the RRB Website. It is essential that the candidate understands all information of the CEN correctly to prevent any mistakes while filling application.
- Scanned Documents in JPEG Format to be kept ready before filling the application**

In order to ensure speedy filling up of application by the candidates, they should keep the following documents in digital form before logging into the application page.

- Candidate Photograph in Color: JPEG image of size 20KB to 50KB
 - Candidate Signature: JPEG image of size 10KB to 40KB
 - SC/ST Certificate (Only for candidates seeking Free Travel Pass): JPEG image of size 50 to 100KB
- Check RRB-Wise Vacancies for the qualification and Reservation Category of the candidate:** The candidates are advised to check the post parameter table and vacancy table in this CEN to ascertain the vacancies notified against all RRBs for their qualification (Degree/Diploma) and ensure that the RRB to which they wish to fill in the online application is having vacancy for their discipline and community/category subject to eligibility in terms of age and medical standards.
 - Further** for identifying post parameters and RRB-Wise vacancies dynamically as per their eligibility **click on the Tabs for post parameter and vacancy table** and follow as below:
 - Post Parameter:-** From the post parameter table candidate can ascertain the post(s) for which he/she is eligible as per qualification, categories like PwBD, and medical standards etc.
 - Vacancy Table:-** To ascertain the comprehensive details of vacancy of all the posts notified against an RRB for his/her eligibility, candidate may select the RRB from the drop down list of RRBs from **search** menu and can view the vacancies of all the notified posts against various Railways/Units attached to that RRB on selecting the eligibility parameters.
 - After scrutinizing the vacancy table, candidates may decide the RRB for which they wish to apply duly ensuring that vacancy exists for their qualification and community/PwBD/ExSM category. **Once the RRB has been selected, preliminary registration is completed and registration number is allotted, change of RRB will not be permitted under any circumstances.**

- f) Candidates are required to go to the link provided for filling ONLINE application and fill up the personal details/Bio-Data, fee paid etc., carefully. They are also required to exercise their option/preference for Post(s), Railway(s)/Production Unit(s).

g) **CANDIDATES PLEASE NOTE:**

- i) **Multiple posts and other requirements have been notified in this CEN. The candidates are required to indicate their Post-wise and Railway/PU-wise preferences very carefully. Options once exercised in the ONLINE Application shall be final and no request for change shall be entertained. Therefore, candidates are advised to be careful in exercise of option for Post(s) and Railway(s)/PU(s). RRBs will allot the post and the Railway/Production Unit to the selected candidates as per the preference of the candidates subject to merit and vacancy position. However in case of administrative exigencies/requirements, RRBs reserve the right to allot any post/Railway subject to the suitability of the candidate(s).**

- ii) **Candidates with partial option will be considered only for the specific categories opted by them since non-option for certain categories or all categories would indicate their unwillingness for the same**

- iii) **Candidates are advised to keep their personal mobile number and personal valid e-mail ID active throughout the recruitment process, as all communications from RRBs will be sent only through SMS/e-mail.** RRBs will not entertain any request for change of mobile number and e-mail address at any stage. Candidates are advised to note and preserve their Registration Number for further stages of recruitment process/ correspondence with RRB concerned.

Candidates are further advised to visit website(s) of RRBs frequently to get the latest information on various stages of recruitment process or any changes about this CEN.

The onus is on the candidates to prove with valid documents that all the information submitted by them in the ONLINE application is true.

15.1 STEPS TO SUBMIT ONLINE APPLICATION:

After completing the process at Para 15.0 a, b, c & d above and carry out the following:

- a) **Select the RRB** to which you wish to apply. Please be aware that, **RRB once selected cannot be changed** after the preliminary registration is completed and Registration number is allotted.
- b) **Confirm that you have read and understood the instructions** clearly by clicking the check box. Click on the "New Registration"
- c) **Registration Details:** Enter your name, Date of Birth and Father's name as per Para 1.7 of General Instructions, Mother's Name, Aadhaar Number, SSLC/Metric/ITI Roll Number, Year of Passing, Mobile Number and e-mail-ID and then submit for registration. **Before submitting for registration, ensure and confirm that all the information furnished above are correct as the details furnished for registration cannot be changed later. Please note that the email ID used for the Registration must be yours and unique. Also note that both the email and Mobile Number will be verified during the Online Application process with a One Time Password (OTP).**
- d) **Verification of email ID and mobile number through OTP:** On submitting the primary details, the Registration Number and Password shall be displayed to the candidate. Also, OTPs shall be sent to the registered Mobile Number and e-mail along with the Registration details. The candidate should retrieve the OTPs from e-mail and Mobile and then enter OTPs to proceed with the filling up of application and to make payment.

Candidate should note and preserve their Registration Number for later reference during the recruitment process and RRB will not entertain any request seeking registration number.

- e) Candidates can proceed with the online application by clicking on the "Already Registered" Button on the Home Page using the Registration Number and password.
- f) In the Part 1 application page, provide the details of Educational Qualification, Community, Gender, Religion, Ex SM, PWD, Minority, Economically Backward Class and Age Relaxation eligibility category as applicable and other details.

- g) In the part II application page, fill in details of:

- i. **Exam Group:-** If candidate is eligible to more than one exam group, He/she has to opt any one of them. For others, the eligible Exam group is displayed.

- ii. **Set priority / preferences for posts:** If the candidate is eligible for more than one post based on his/her educational qualification and other details furnished, he/she must set the priority/preferences for these posts. The list of posts (in the chosen RRB) for which a candidate is eligible is displayed. Similarly, if the chosen RRB has vacancies for more than one Railway/ Production Unit, then vacancies for all such Railways / Production Units for which a candidate is eligible, will be listed out. The candidate should fill their priority/ preferences number in the textbox against each post that they are eligible for, in the RRB they are applying to.

h) **Payment and Bank Account details :**

- i. On completion of application details as above, the candidate will be directed to the payment page to choose payment mode i.e Bank (Online Net Banking/Credit Card/Debit Card/UPI and Offline Challan) or Post Office Challan as explained in Para 7.1 and complete the payment process. Choose the mode of payment and complete the payment process. **Please note the last date and time specified for each mode of payment and submit the application well in time.**

- ii. Those paying through Bank-offline mode, the payment confirmation may take 2 hours and hence they have to again login after 2 hours and look for confirmation of payment status.

- iii. The time period for payment confirmation shall vary from 24 hrs to 48 hrs in case of Post Office payment.

- i) **Scribe for PwBD Candidates:** Indicate option for Scribe if you are a PwBD candidate eligible for Scribe. Only the candidates suffering from Visually Impaired (VI)/candidates whose writing speed is affected by loco motor disability (one arm) are eligible for availing Scribe against this CEN.

- j) **Detailed Educational Qualification:** Furnish all the relevant information on the qualification as required in the application

- k) **Choice of Exam Language:-** English is the default language. In case the candidate wishes to choose any other language, then the same can be selected from the drop down list of languages. The languages listed are Assamese, Bengali, Gujarati, Hindi, Kannada, Konkani, Malayalam, Manipuri, Marathi, Odiya, Punjabi, Tamil, Telugu and Urdu. **In case of any difference/ discrepancy/dispute in the Questions between English and the opted language, the content of English version shall prevail.**

- l) Complete the balance fields e.g. Mother Tongue, Moles/Identification Marks, Address etc.,

- m) **Bank Account details for Refund:-** Candidate who attend the examination are eligible for refund of examination fee. All candidates who have given the confirmation to receive their refund to the account from which they have made the application fee payment, need not fill these details and hence, this will not be visible for them. Only those candidates who have not opted for refund to their fee paid account as above should provide the details of Beneficiary Account in which they wish to receive the refund viz. Beneficiary Name, Account Number and IFSC Code in the Online Application.
- n) Candidates may give their consent for sharing the scores obtained by them in RRB exams with other Ministries/Departments/ PSUs and Private organizations, for recruitment in their organizations.
- o) **Photograph and Signature Upload :**
1. Candidate will be automatically directed to 'Photo and Signature Upload' part of the application.
 2. Select the Upload Photo tab and upload your colour photograph. The photograph should comply with the following requirements,
3. **SPECIFICATIONS FOR PHOTOGRAPH :**
- a. It should be a Colour Passport Photograph with white/light color back ground.
 - b. It should be of size 35mmX45mm or 320 x 240 pixels.
 - c. It should be in JPG/JPEG format scanned with 100 DPI resolution.
 - d. The size of the photograph should be between 20-50KB.
 - e. **The color photograph must have been taken on or after 01-10-2018 in a professional studio. Photographs taken using mobile and self-composed portraits may result in rejection of application.**
 - f. The photo should have clear front view of the candidate without cap and sunglasses.
 - g. The face should occupy at least 50% of the area of the photograph with a full face view looking at the camera directly.
 - h. The main features of the face must not be covered by hair of the head any cloth or any shadow.
 - i. Fore head, eyes, nose and chin should be clearly visible.
 - j. In case the candidate wears glasses, then the photograph should not have any glare/reflections on glasses and eyes should be clearly visible.
 - k. The Photograph must match with the candidate appearance on the days of CBT and DV.
 - l. PwBD candidates should also upload passport photograph as per above specifications only and not the full body photograph used in the disability certificate.
 - m. Candidates are advised to keep at least 12 (Twelve) copies of the same photograph for further use as and when required during the recruitment process.
4. **Select upload Signature Tab and upload your Scanned Signature. The signature image should comply with the following specifications.**
5. **Specification for Signature Image :**
- a. The applicant has to sign on white paper with Black Ink pen with in a box of size 50mm x 20mm.
 - b. Signature must be in running letters and NOT IN BLOCK LETTERS.
 - c. The image should be in JPG/JPEG format scanned with 100 DPI resolution.
 - d. Dimensions of 50mm x 20mm or 140 x60 pixels (preferred).
 - e. Size of file should be between 10KB —40KB.
 - f. Notes : -
1. The signature must be signed only by the applicant and not by any other person.
 2. The applicants signature obtained during registration and at the time of CBTs/DV/Medical should match the uploaded signature.
 3. In case it is found that there is a mismatch of signature, the candidate may be disqualified, legal prosecution will be initiated and the candidate will be debarred for life from appearing in railway recruitments (RRBs/RRCs).
6. **SCANNING AND RESIZING OF THE PHOTOGRAPH AND SIGNATURE:**
- a. Set the scanner resolution to a minimum of 100 dpi (dots per inch).
 - b. Set Color to True Color. File Size as specified above.
 - c. Crop the image in the scanner to the edge of the photograph/signature, then use the upload editor to crop the image to the final size (as specified above).
 - d. The image file should be in JPG or JPEG format. An example file name is: image01.jpg or image01.jpeg.
 - e. Image dimensions can be checked by listing the folder files or moving the mouse over the file image icon. Candidates can easily obtain photo and signature in .jpeg format not exceeding 50KB & 40KB respectively by using MS Paint or MS Office Picture Manager.
 - f. Scanned photograph and signature in any format can be saved in .jpg format by using 'Save As' option in the File menu and size can be reduced below 50KB (photograph) & 40KB (signature) by using crop and then resize option in the 'Image' menu. Similar options are available in other photo editors also.
- p) **SC/ST Certificate Upload :**
- Candidates belonging to SC/ST Community who have opted to avail Free Rail Travel, have to upload scanned copy of their SC/ST Certificates (JPG/JPEG format, 50KB – 100KB) also for availing the facility of Free Travel Authority (Second Class Railway Pass).
- CARE : If the file size and format for photograph, signature and SC/ST Community Certificate are not as prescribed, an error message will be displayed.**

q) **Submission of Application :**

In the end candidates have to confirm the declaration "***I hereby declare that I have gone through the eligibility criteria for the post(s) applied for and meet all the requirements therein, that all the details furnished by me in the application are true and complete to the best of my knowledge & belief and nothing has been concealed or suppressed. I also understand that in case, any of the details furnished is found untrue during any stage of recruitment or thereafter RRB shall disqualify me for the post(s) applied for and /or I shall be liable for any other action under the extant rules***".

After confirming the above declaration and submission of the application, the candidate may save the file as "PDF" and/or take print of the application and preserve it for reference and record.

15.2 MODIFICATION OF APPLICATION:

a) After final submission of ONLINE application, in case the candidates wish to make minor changes to correct inadvertent errors in the application, the correction of data other than RRB, email and mobile number can be done by paying the modification fee of Rs.100/- (Non-Refundable). The modification fee shall be applicable to all candidates including fee concession categories and this fee is not refundable for any category.

b) In the case of a candidate modifying his community from SC/ST to UR or OBC, he will have to pay the difference in examination fee i.e., Rs.250/- in addition to the modification fee. In case of failure to do so, his modified application will not be accepted.

c) Similarly, if a candidate is switching from Ex.SM/PwBD/Female/Transgender to UR/OBC Non.Ex.SM/Non PwBD/ Male etc., he will have to pay the difference in examination fee i.e., Rs.250/- in addition to the modification fee. In case of failure to do so, his modified application will not be accepted.

d. **The modification to the registration and application details can be done twice only.**

e. **CAUTION:** Candidates who wish to modify their application, they are advised to do the same sufficiently well in advance of the closing date and time of the CEN. In case, due to last minute congestion, if the modifications attempt fails at any stage, and the modification carried out have not been saved or not submitted in time, the earlier information furnished in the application shall be considered and no correspondence on this subject shall be entertained.

f. The RRB, email id and mobile number cannot be changed.

g. The step by step procedure for modification of the application shall be as below:

i. Login using Registration Number and Password

ii. Pay modification fee through any of the modes available for actual examination fee payment. Ensure payment is done well within the date and time prescribed.

iii. Click on the 'Modify Application' Button.

iv. Proceed with the changes intended as per instructions given and submit the application. Preserve the print out of latest application for record.

15.3 INVALID APPLICATIONS / REJECTIONS:

Online applications are liable for rejection on the following grounds amongst others:

a. **Invalid photos** such as Black and White photo, photo wearing cap and/or Goggles, photos which are disfigured, small size photo, full body photo, photo showing only one side view of the face, unrecognizable photos, photostat copy of photo, group photo, selfie photo, photo taken by mobile, morphed photo and blank photo among others.

b. **Signature in capital/block letters.**

c. Multiple applications to different RRBs and/or multiple applications to one RRB. In such case, all applications will be rejected and such candidates will also be debarred from future RRB/RRC exams.

d. Candidate's name figuring in the debarred list of any RRB/RRC.

e. Any other irregularity which is observed and considered as invalid by RRB.

NOTE: Candidates can verify their status of application from the websites of RRBs. In case the application is rejected, candidates will be able to view their status along with the reason(s) for rejection(s) which is final and binding and no further correspondence shall be entertained on the subject. No refund of examination fee will be made on account of rejection of application. SMS and e-mail alerts shall also be sent to the candidates on their registered mobile numbers and e-mail IDs, as indicated in their ONLINE application. Candidates will not be intimidated by post.

16.0 HALL TICKET (e-CALL LETTER) FOR CBT:

16.1 SMS and email messages will be sent to all eligible candidates about the e-Call letter and upload details on their registered mobile number and email ID. However, candidates should regularly visit the website of RRB as there can be failure in delivery of SMS/E-mail to the candidates due to reasons beyond control of RRBs.

16.2 Eligible candidates can download e-Call letter along with Annexure V(D) (declaration for scribe, wherever applicable) from the RRBs websites about 10 days before the date of the CBT/Document Verification (as applicable).

Call letter will not be sent to candidates by post.

16.3 Candidates should read the instructions on the e-Call letter carefully and follow them scrupulously. Failure to comply with the instructions may lead to cancellation of their candidature.

16.4 In case of SC/ST candidates who opted for free rail travel facility and uploaded their valid caste certificate for availing the benefit of free travel authority (Sleeper Class Railway Pass), the e-call letter for CBT / DV (as applicable) will contain the free travel authority and such candidates will be allowed to book ticket on submission of self attested photo copy of e-call letter and SC/ST Certificate. During the journey, these candidates should carry original SC/ST Certificate and one original prescribed proof of identity for undertaking journey failing which they will be treated as travelling without ticket and charged accordingly.

16.5 Candidates must bring their e- Call letter along with a **valid Photo ID** (viz. Voter Card, Aadhaar Card, printout of e-Aadhaar (not Xerox copy of Aadhaar), Driving License, PAN card, Passport, Identity Card issued by the employer in case the candidate is a Govt. employee, School / College / University Photo ID card) in ORIGINAL to the examination hall, failing which candidates shall NOT be allowed to appear for the CBT/DV (as applicable). The name, date of birth and photo on ID should match with the details furnished in the online application, failing which, the candidate may not be permitted to appear in CBT/DV.

- 16.6 Candidates must also bring one colour photograph (of size 35mm x 45mm) which was uploaded in the application, for appearing in the CBT/DV (as applicable).
- 16.7 Candidates should leave blank spaces provided in the downloaded e-Call letter for writing self declaration paragraph (as the paragraph is displayed on the screen during CBT), signature and Left Thumb Impression (LTI) unfilled while coming for the exam.
- Warning: Candidates will have to write the paragraph of self Declaration, sign and affix LTI at the venue of the CBT in the presence of the invigilator at the Examination hall ONLY and hand over the same to the invigilator before the conclusion of the examination. Candidates writing the self-declaration paragraph and/or Signing in CAPITAL letters will be rejected.**
- 16.8 RRB(s) will not entertain any request for any change in examination centre, date and session allotted to candidate(s).
- 17.0 VERIFICATION OF ORIGINAL DOCUMENTS AND FORMAT OF CERTIFICATES:**
- 17.1 Candidates shortlisted for DV are required to produce all original documents along with two sets of self-attested photo copies of all documents at the time of DV. Further, these candidates should upload the scanned copies (in true color) of all the certificates as applicable prior to their DV date through www.rrbdv.in portal.
- 17.2 All Certificates should be either in English or Hindi only. Where certificates are not in English/Hindi, self-attested translated version (In Hindi/English) should be produced wherever/whenever required. Certificates produced during the DV should be strictly in the prescribed formats.
- 17.3 No additional time will be given to the candidates not producing their original certificates on date of their DV and the candidature of such candidates is liable to be forfeited.
- 17.4 Documents to be brought by candidates in original (as applicable) for verification are as indicated below:-**
- 17.4.1 Matriculation/High School Examination Certificate or Equivalent certificate as Proof for Date of Birth. (The candidates' name and the father/ mothers' name mentioned in the application will be verified with reference to the names mentioned in this certificate.)
- 17.4.2 10 +2 / Inter / Higher Secondary/PUC (As applicable)
- 17.4.3 Diploma / Engineering/Science Degree Certificate with Semester wise Mark Sheets (As applicable).
- 17.4.4 SC/ST certificate in the format as per Annexure - I.
- 17.4.5 OBC-NCL certificate in the format as per Annexure - II
- 17.4.6 Non creamy layer declaration by OBC candidates as per Annexure II A
- 17.4.7 Income Certificate for Waiving Examination Fee for Economically Backward Classes as per Annexure – III.
- 17.4.8 Minority Community declaration on Non - judicial Stamp Paper as per Annexure - IV.
- 17.4.9 Original discharge certificate for Ex-servicemen.
- 17.4.10 Medical Certificate for Persons with Benchmark Disabilities (PwBD) as per Annexures –V(A),V(B),V(C) as applicable
- 17.4.11 Self declaration for Ex-servicemen as per Annexure -VI
- 17.4.12 NOC from serving employees with date of appointment.
- 17.4.13 NOC from Serving Defence Personnel with probable date of discharge.
- 17.4.14 Gazette notification and/or any Legal document in case of formal change of name as mentioned in Para 1.7.
- 17.4.15 Receipt of payment if made through a Challan at SBI branch or Pay-in-slip at computerized Post Office.
- 17.4.16 Self Certification by the Transgender candidates
- 17.4.17 J & K domicile certificate.
- Certificate of eligibility has been issued by the Government of India, as per para 4(f)
- 17.4.18 Decree of divorce/judicial separation from the competent Court of Law as applicable and Affidavit stating that the candidate has not remarried.
- 17.4.19 Death Certificate in case of widow and Affidavit stating that the candidate has not remarried.
- 17.4.20 Ex-Servicemen candidates who secure civil employment after applying for this CEN should give self declaration to the concerned employer about the details of application against this CEN, as soon as they join. The acknowledged copy of this declaration along with NOC from the civil employer should be produced during DV.

NOTES:-

1. Candidates who wish to be considered against vacancies reserved / or seek age-relaxation must submit the requisite/ relevant certificate in original from the competent authority, in the prescribed format at the time of DV. Otherwise, their claim for SC/ST/OBC-NCL/ExSM/PwBD status will not be entertained and their candidature/ applications will be considered under General (UR) category, if eligible. The certificates should be as per the formats annexed.
2. The Educational Qualification Certificates viz Provisional or regular Degree/Diploma should contain the date of issue. In case, date of issue of these certificates is after the closing date of the CEN, then the consolidated mark sheet with date of declaration of the result of final qualifying exam or individual mark sheets of all the semesters with date of declaration of result of each semester should be submitted. In case of non-availability of date in any of these certificates, then a certificate from the Institution/University to this effect (indicating date of declaration of result) should be produced at the time of DV.

18.0 IMPERSONATION / SUPPRESSION OF FACTS - WARNING:

- 18.1 Any candidate found using unfair means of any kind in the examination, sending someone else in his/her place to appear in the examination, attempt to impersonate will be debarred from appearing in all the examinations of all the RRBs/RRCs for lifetime. He/she will also be debarred from getting any appointment in the Railways and if already appointed, will be dismissed from service. Such candidates are also liable for legal prosecution.

- 18.2 Furnishing of any false information to the RRB or deliberate suppression of any information at any stage will render the candidate disqualified and debarred from appearing at any selection or examination for appointment on the Railways or to any other Government service and if appointed the service of such candidate is liable to be terminated.
- 18.3 Candidates found submitting forged/fake certificates/documents of any kind for securing eligibility and/or obtaining privileges, including free travel for appearing in the examination shall lead to rejection of their candidature for the particular recruitment for which he/she has applied. Further, he/she will also be debarred from all examinations conducted by all RRBs/RRCs all over the country for a period of 2 years/for life as deemed fit and legal action will be initiated, if warranted.
- 18.4 Candidate shall not bring in or attempt to bring in any political or other influence to further his/her interest in respect of the recruitment. Candidature of such candidates is liable to be rejected.
- 19.0 MISCELLANEOUS:**
- 19.1 **RRBs reserve the right to conduct additional CBT/ DV (as applicable) at any stage without assigning any reason.** RRBs also reserve the right to cancel any part or whole of the recruitment process at any stage for any or all of the categories notified in this CEN without assigning any reason thereof.
- 19.2 The decision of RRBs in all matters relating to eligibility, acceptance or rejection of ONLINE applications, issue of free Rail Passes, penal action for false information, modification of vacancies, mode of selection, conduct of CBT, allotment of examination centers, selection, allotment of posts to selected candidates etc., will be final and binding on the candidates and no enquiry or correspondence will be entertained by the RRBs in this regard.
- 19.3 RRBs will not be responsible for any inadvertent errors and reserves right to correct such errors.
- 19.4 Any legal issues arising out of this CEN shall fall within the legal jurisdiction of respective Central Administrative Tribunals under which the RRB chosen by the candidate is located.
- 19.5 In the event of any dispute about interpretation, the English version of the CEN as published in RRB websites will be treated as final.

20.0 Details of various RRBs, their Website Address are indicated below:-

Name of RRB	Website Address and Telephone Numbers	Name of RRB	Website Address and Telephone Numbers
Ahmedabad	www.rrbahmedabad.gov.in Phone: 079 – 22940858	Guwahati	www.rrbguwahati.gov.in Phone: 0361 – 2540815
Ajmer	www.rrbajmer.gov.in Phone: 0145 – 2425230	Jammu – Srinagar	www.rrbjammu.nic.in Phone: 0191 – 2476757
Allahabad	www.rrbald.gov.in Phone: 0532 – 2224531	Kolkata	www.rrbkolkata.gov.in Phone: 033 – 25430108
Bangalore	www.rrbnc.gov.in Phone: 080 – 23330378	Malda	www.rrbmalda.gov.in Phone: 03512 – 264567
	Phone: 080 – 23334147	Mumbai	www.rrbmumbai.gov.in Phone: 022 – 23090422
Bhopal	www.rrbhopal.nic.in Phone: 0755 – 2746660	Muzaffarpur	www.rrbmuzaffarpur.gov.in Phone: 0621 – 2213405
Bhubaneswar	www.rrbbs.gov.in Phone: 0674 – 2303015	Patna	www.rrbpatna.gov.in Phone: 0612 – 2677680
Bilaspur	www.rrbilaspur.gov.in Phone: 07752 - 247291	Ranchi	www.rrbbranchi.gov.in Phone: 0651 - 2462429
Chandigarh	www.rrbcdg.gov.in Phone: 0172 – 2730093	Secunderabad	www.rrbsecunderabad.nic.in Phone: 040 – 27821663
Chennai	www.rrbchennai.gov.in Phone: 044 – 28275323	Siliguri	www.rrbiliguri.org Phone: 0353 – 2663840
Gorakhpur	www.rrbgkp.gov.in Phone: 0551 – 2201209	Thiruvananthapuram	www.rrbthiruvananthapuram.gov.in Phone: 0471-2323357